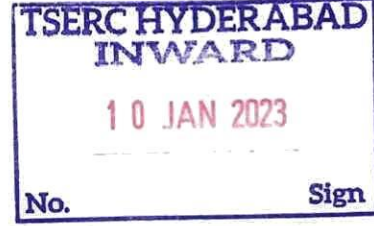


Date: 10.01.2023

**From:**  
**Swamy Jaganmayananda**  
4-96/2, Gandhi Chowk, **Husnabad,**  
**Kodangal Mandal** Vikarabad District,  
Telangana State – 509 350  
**Mob.No. 95507 60458**



To  
The Chairman  
Electric Regulatory Commission,  
Redhills, Lakdikapool  
Hyderabad.

Sir,

Sub: Providing suggestions and objections relating to Power Tariff – Reg.

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Some of the suggestions are given hereunder for consideration of the Government:

**PART – A:**

- 1) No proper Staff at Sub Division and Division level. For Example at Kodangal Sub division for three sections only one ADE and one AE is available to work. This need to be increased to JLM, LM, and CL for each village in each sub division and vacancies should be filled up.
- 2) Our request for separate lines for AGL transformers and Domestic Transformers from Sub-stations is not completed till date. Its more than one year since we gave a representation in this regard. It should be completed at the earliest to avoid inconvenient to the villages.
- 3) A substation was sanctioned for Husnabad Village 6 years back, but no work has done on that till date.
- 4) It is observed many a times that the ADE, AE, DE are closing the work books indicting that the contractor has completed the works and contract amount is being released to them. The contractors are not given the complete material for completion of the work. Since the works are not completed as per the estimated work due to not providing sufficient material the contractor would complete based on the material given to him.
- 5) There is problem in stores management. When there is a transformer in the stores there will not be AB Switch and when there is Conductor there will not maching material etc. This leads to delay in erection of DTR and giving rise to other problems. Therefore, it is suggested that:

(1/4)

- a. The entire Stores Management systems has to be computerized and the applicant (Farmer) should be able to track his application as in the case of any postal department, Courier services, Amazon orders etc. A time frame needs to be stipulated for processing the consumer application at every stage of its processing and the levels of approval be reduced to the minimum.
  - b. All the people concerned – ADE, DE and other related officers should be able access the information about the material available in the stores so that the needy officers will be able to indent for their required material from their Section/Sub-Division only without visiting the stores office.
  - c. The consumer should be able to access the availability of the material available in the Stores from anywhere through the website and also delivery time should be indicated to the consumer on line.
  - d. The Stores incharge should be able to supply the indented material to the needy office/Section/ Sub-Division.
  - e. On receipt of the material, the office/Section/Sub-Division should be submitting utilization certificate etec of the material to the Stores for accounting purpose.
- 6) Each District should be having Stores for supply of material. There are no stores for all the new districts.
  - 7) The facility for uploading a photograph of the Transformer / transmission line etc., which is / are not working with longitude and latitude positions in the TSSPDCL APP should be provided so that the concerned officials will be able act upon that immediately and resolve the issue.
  - 8) When a Consumer submits a DD for a DTR sanction the Consumer APP should show the estimation for the DTR work required. Eg. 11 kv line per km amount, LT line km total amount DTR capacity kva total amount. Grand total amount. This will avoid harassments by the Department in getting the estimation and making payment and also avoids scope for corruption.
  - 9) We have also asked the information about AB Switch & SG Set through an RTI letter to the Corporation PRO. Though we were informed that the switches have been fixed, there some more transformers without AB Switch and SG Sets and Fencing.
  - 10) Provide one Van for each Transformer Repair Centre (SPM Center) so that the transformers are easily transported to the center and get it repaired and take it back for erection. Absence of this causing lot of hardship to the

farmers and they have to incur lot expenses for transportation of the DTR. Attend to it immediately.

- 11) Please look into the works of Palle Pragathi and Pattana Pragathi works done sofar. Specifically in agriculture no work has been done so far till date.
- 12) Please inform the no. of sub-divisions in which the Deendayal scheme has been implemented sofar.
- 13) Transfer all the Lines men and Artisans in CSCs for every three years. The Staff of CSC should be transferred to a different department / division not related to the CSC.

#### **PART – B:**

- 1) In order to avoid losses to the Discoms, the Government should pay their Subsidy dues to the Discoms in time.
- 2) The due to Discom from various Government departments is Rs. 20,871 Crores. As reported in New paper the dues of some departments are as follows:

i. Irrigation	: Rs. 9268.21 Cr.
ii. Panchayatraj and RWS	: Rs. 6353.14 Cr.
iii. Municipal Administration	: Rs. 1502.86 Cr.
iv. Metro Water Board	: Rs. 2857.65 Cr.
v. Central Govt.	: Rs. 658.24 Cr.
vi. Others	: Rs. 230.93 Cr.
Total Rs.	: <u>Rs. 20871.03 Cr.</u>

- 3) The billing machines: IRDA and IRPORT machines are supplied. If any one / all of them are not working SASA app should be used. Even this SAS also will not work in the absence of network/Data. Due to this billing is getting delayed. Hence, as in the case of NPDCL TAB phones should be provided. Alternatively provide IRDH and IRPORT machines. **Or else provide smart meters as in the case of Gujarat to avoid billing problems.**

#### **PART – C:**

**FINALLY THE SOLUTION TO ALL THE PROBLEMS BEING FACED BY THE CONSUMER DUE TO MISMANAGEMENT OF DISCOM IS AS FOLLOWS:**

- 1) **Dispense with the procurement, storage and supply of the all electrical equipments including transformers, switches, conductors, poles, matching, material etc. by the Department.**

- 2) Allow manufacturers from whom you are sourcing the stores material to manufacture all the electrical equipments required for AGL, Industrial and Domestic consumers as per the specification stipulated by the Departments like ISI, FSSAI. Let the manufactures manufacture all the items required as per your stipulation and sell to the consumers with you Quality Logo.
- 3) Allow all the private contractors to fix the DTR or any other equipment or undertake any work related to fixing of the equipment and laying of the lines as per the guidelines standardized by the Departments.
- 4) The DISCOMs should open only the Advisory or Guidance Cells for advising the consumers based on their requirement for domestic /AGL/Industrial for procurement and installation of the materials as per their requirement either for domestic/AGL/Industrial use.
- 5) It should limit its activities to the extent of bills for the power consumed and recovery of bill amounts on monthly basis.
- 6) In case of any repairs required or replacement is required, the supplier of machinery or parts of equipment should attend to the same within he guarantee/ warranty period. After the warranty period he can charge for repairs. Allow the manufacturers to open their service centers.

Thanking You,

Yours Sincerely

*Swami Jagannayananda*

SWAMY JAGANMAYANANDA