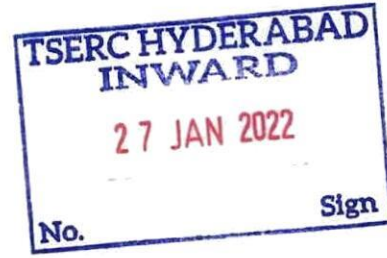


Before the Hon'ble Chairman,
Telangana State Electricity Regulatory Commission,
HYDERABAD.

Er. Devulapalli Venkateswar Rao,
Member, Advisory Committee,
Consumer Servicing.



Hon'ble Sir,

**Advises and Suggestions on Aggregate Revenue Requirements,
Proposed Tariffs and Cross Subsidy Surcharge Proposals for Retail
Supply Business for FY 2022-23.**

* * *

(1) **Non-Tariff Income:** the Licensees can explore the possibilities of increasing Non-Tariff Income by:

- (a) Collecting Royalty Payment yearly from the agencies using the distribution poles for their publicity and mainly from the cable agencies supplying T.V Channels to their consumers by giving connection erecting cables on electric distribution poles at all places.
- (b) The Licensees can also examine the Non-Tariff Income in the form of Royalty Payment from Municipalities and Corporations for using Distribution Poles (supports) for street-lighting purpose. As the Municipalities and Corporations are collecting lighting CESS along with Property Tax.
- (c) Further, the Licensees can examine collecting Royalty Payment from Endowments Department as in the Endowment controlled temples exorbitant charges are being collected from devotes for every type of worship but the Licensees are charging CC charges under special concessional rate and from Wakf Board and Christian Missionaries maintaining Churches with Foreign Funds.

(2) **Registration of applications for new connections:**

The mee-seva centers have been entrusted the work of Registration of applications for new connections. The Centers are registering applications and collecting charges of Deposits and Development Charges basing o the load proposed by prospective consumer in the application. In certain cases, the applications are being rejected basing on technical issues after forwarding to concerned distribution centers.

The Licensees should give clear instructions to mee-seva centers not to collect deposits prior to approval of Technical Feasibility from concerned Distribution.

(3) **Examination of extension of power supply to Domestic Services up to two poles at Licenses cost:**

The Licensees should examine the aspect of extending power supply to Domestic Services up to 2 Pole extension to prospective consumer at Licensees Cost as the prospective consumer will become a permanent consumer of Licensee and with additional revenue for long period.

If the entire cost of extension of poles and lines are being collected from prospective consumer (cost of poles, lines and labour for erection), the entire material will become the property of prospective consumer and will become owner and the Licensee cannot use the same lines for extending supply to any other than entire cost paid by prospective consumer. If any, deviations may attract legal complications.

(4) **Meter Readings:** The Licensee may examine:

Entrusting the contract of taking monthly readings to Retired Department Staff. Due to irregular meter readings and billing exorbitantly attracting many legal complications. As the readings are being taken by uneducated personnel. There is immediate necessary to revamp the billing system to avoid complications to consumers.

(5) **Recording of M.D in Meters:**

There is a system created and option setup in new meters for recording M.D basing on consumption by consumer. The Development Charges and ACDs are being calculated and intimated to consumer through monthly CC bills. But, the consumers are not aware of the same and many complaints are being received. So consumer awareness should be created by establishing department staff effectively about their additional connected load than the sanctioned load.


Devulapalli Venkateswer Rao
Member, Advisory Committee,
(Consumer Servicing)