

Dt. 11.01.2018

From:

Swamy Jaganmayananda,
Husnabad Village, Kodangal Mandal,
Vikarabad District,
Telangana State

To

The Chairman,
TS Electricity Regulatory Commission,
5th Floor, Singareni Bhavan,
Lakdikapool,
HYDERABAD

M/F

C.G.M./COML	
TSSPDCL, HYDERABAD	
Regd. No.....	
12 JAN 2018	
SE/Coml	CGM(Coml.)
SE/DPE	

Sir,

Sub: Raising of power tariff -Submission of Objections and suggestions – Reg.
Ref: Your Public Notification dt. 28.012.2017 in Eenadu Telugu Daily.

- 1) We thank the Government for providing 24 Hrs. power supply to the farming community. It is one of the many achievements of the Government during a short span of time. All the agriculturists and general public are happy about this.

In this regard in orders to improve the quality of transmission and distribution of power the following suggestion are given hereunder for your kind consideration:

- All the sub-stations need to be provided with extra transformers so that when the power breakdown takes place the additional transformers can be used for connecting the power to the transmission lines.
- The supply of power to agriculture, industry and domestic need to be bifurcated and accounted for the supplies made to these sectors for the purpose of knowing which is bearing the load of power and how it is utilized.
- The supplies to the Agriculture and Domestic needs are for the present are not bifurcated. There should be bifurcation of power supplies for domestic and agriculture. This will help in knowing how much power supply is made to the Agriculture sector.
- All the transformers need to be provided with Meters and all the illegal connection to the Borewells should be regularized by collecting required deposits and monthly charges.
- There should be pucca Power Audit by the Department so that :
 - the actual usage of power will be known by about 23 lakhs of borewells

TSEC, HYDERABAD INWARD	12 JAN 2018	Signature
		No. 38

- ii. actual line loss which is estimated at 17% is known and measure to curb the loss can be taken up.
- f. The Department should know the actual consumption of power by each Unit and for the purpose it should be decided whether you need to fix meters to the feeder transformers or any other way to measure actual consumption of power.
- g. It is not difficult to know in this technically advanced age as to what is the actual consumption of power by each and every sector and individual units. This only needs feeling of responsibility and accountability on the part of the power staff and officers which is lacking to a considerable extent in most of the staff and officers of the Power sector.
- h. Of the total power generated 40% is lost due to various reasons which are best known to the Department. Even in the 60% of power supplied billing is not done properly and the charges are not fully recovered from the users. This needs to be taken up seriously.
- i. The department has to improve its internal efficiency and improve its financial position. For this purpose, there need to be strengthen the vigilance and audit departments with honest officers.
- j. Officials of the Department are getting works done by the farmers in respect of erecting transformers, laying of lines etc. and claiming the bills for themselves as if they have got the works done by paying the amount to labour. Further, these kind engaging the farmers for power work is sometimes resulting in death of the farmers. This should be immediately avoided.
- k. There are no toll free numbers in Vikarabad District against your claim. All the Panchyats should be provided with Toll Free numbers.
- l. There is lot of corruption going on in the Consumer Service Centres in various forms. This should be arrested. Some instances of corruption area;
 - i. DTR sanction,
 - ii. DTR repair,
 - iii. Posting DDs online for power connection
 - iv. T Note
 - v. And in many more ways
- m. The system followed in Railways or for Gas Booking should be followed in the sanction of DTR and other services so that the consumer will come to know, the moment he pays the amount on line or otherwise, about status of his getting DTR erected and probable time for erection.
- n. The DTRs are now being taken by the Consumers for repair at their own cost and paying some amount for repairs and loading and unloading of DTR. This is against the rules of the Department. This should be checked immediately.

- o. The technical engineer AE and ADE are engaged for bill collection which should be discontinued forthwith. They are not promptly attending to their original duties under pretext of bill collections.
- p. The Department disconnects the line of the defaulting consumer and when he comes pay the due amounts he will be made to run from pillar to post from Accounts to Technical AE and Technical AE to JAO/ERO. In this process, the consumer is forced to not pay the amount due and use the power illegally. Who is responsible? It is your system and the staff concerned with.
- q. There is no account of illegal connection and the amount of theft of power in the villages for domestic and agriculture throughout the state.
- r. There is need to have total computerization of the entire power sector more so in domestic, agriculture etc sectors if required exclusive software may be developed so that all the loopholes in the systems can be plugged.
- s. There is need in increase computerization and reduce manpower deployment so as to reduce the component of salaries and wages and overhead charges in the department which will result in some surplus funds for the department.

I will personally also present myself before the ERC for presenting these issues in the open meetings.

Thanking you,

Yours faithfully,

copy to C.S.M. Commercial

Swamy Jagannayananda

SWAMY JAGANMAYANANDA