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Date: 5.03.2025

From: Swamy Jaganmayananda 4-96/2, Gandhi Chowk, Husnabad, Kodangal Mandal Vikarabad District, Telangana State – 509 350 Mob.No. 95507 60458

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The Chairman Electric Regulatory Commission, Vidyut Niyantran Bhavan, Sy.No.145-P,G.T.S. Colony, Kalyan Nagar, Hyderabad 500 045

CE / RAC TGSPDCL. HYDERABAD INWARD 2025 CE/RAC SEIRA

Sir,

Sub: Providing suggestions and objections relating to Power Tariff - Reg.

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We thank the Government for providing Electricity on continuous basis. The Government is concentrating of providing the power continuously without looking into the aspects of avoiding power losses while transmission of the power from Genco to Transco, to Discom and sub-station to Bore wells. The transmission losses are heavy when the power is transmitted from Sub-station to Borewells. All the losses are factored into the account of AGL. Though the farmers are not made to pay for the losses, the losses are being incurred by the Government. The Government in turn making the losses good by way of increasing the power tariff or in other manner increasing taxes etc. Ultimately the loss is being borne by general public in one way or other. The only way to know where the power is lost and how much is lost is to fix the power meters at the distribution points from Sub-stations to AGL Borewells. Then take measures to contain the losses and stop / minimize the corruption at all the levels in the entire system. Some of the suggestions are given hereunder for consideration of the Government:

- 1) Remove the Consumer Service Centers in the State since the corruption starts at this level. Alternatively, the entire process needs to be entrusted to the Online system / Meeseva centers.
- 2) The entire power infrastructure in the state needs to be surveyed without any time intervention continuously till all infrastructure in all the districts of the state are covered and listed out village -wise.

- 3) Each sub division should be provided with one transport vehicle for the convenience of the staff and to reach out to the places where there is any problem on priority basis. Now the farmers are transporting the DTRs at their own cost and the Government is not reimbursing the amount of transport charges. The Govt. should use its own vehicle and get the DTR repaired.
- 4) The DTR platform is being constructed by the farmers at their own cost and it is not being reimbursed to them. The Govt. should arrange to construct the platform and erect DTR at its cost through the contractor as per their procedure in time as per the need and requirement of the farmers.
  - 5) Once the power Meter is dismantled, no charges from the consumer shall be collected.
  - 6) The consumer needs to be informed about the total amount to be paid for AGL connection before serving the estimated cost. Other wise it will create unnecessary problems to the consumer. Due problems related to this there are about 4000 DTRs not released for the last 3-4 years.
  - 7) No proper Staff at Sub Division and Division level. The available staff is as follows:

SI. No.	Mandal	Staff Vacancies						
		AE	Sub Egr.	LI	LM	ALM	JLM	Tota!
1	Kodangal	1	Ι	2	1	5	0	10
2	Bomraspet	0	1	2	2	4	3	12
3	Doulatabad	1	1	1	1	0	2	6
4	Duddyal	0	0	2	1	0	0	3
	Total	2	3	7	5	9	5	31

There should be at least 20 AEs in Tandur Sub Division. There are no AEs in Tandur Division. How can the sub division be managed? The existing staff is only doing the work of collecting the bill amounts. This need to be increased to JLM, LM, and CL for each village in each sub division and vacancies as given here under should be filled up.

- 8) Our request for separate lines for AGL transformers and Domestic Transformers from Sub-stations is not completed till date. Its more than one year since we gave a representation in this regard. It should be completed at the earliest to avoid inconvenient to the villages.
- 9) A substation was sanctioned for Husnabad Village 9 years back, but no work has done on that till date.
- 10) We have to complain every time to the Director/CGM for small and big issue then only the works are being done. No officer at the circle, Division, and Sub-division level are responding to our request for solving the problems.

Hence, clear instruction should be given to them for attending the problems at their concerned level so that we need not approach you for all and sundry issues from time to time.

- 11) It is observed many a times that the ADE, AE, DE are closing the work books indicting that the contractor has completed the works and contract amount is being released to them. The contractors are not given the complete material for completion of the work. Since the works are not completed as per the estimated work due not providing sufficient material the contractor would complete based on the material given to him.
- 12) There is problem in stores management. When there is a transformer in the stores there will not be AB Switch and when there is Conductor there will not maching material etc. This leads to delay in erection of DTR and giving rise to other problems. Therefore, it is suggested that:
  - a. Each District should be having Stores for supply of material. There are no stores for all the new districts.
  - b. The entire Stores Management systems has to be computerized.
  - c. All the people concerned ADE, DE and other related officers should be able access the information about the material available in the stores so that the needy officers will be able to indent for their required material from their Section/Sub-Division only without visiting the stores office.
  - d. The Stores incharge should be able to supply the indented material to the needy office/Section/ Sub-Division.
  - e. On receipt of the material, the office/Section/Sub-Division should be submitting utilization certificate etc., of the material to the Stores for accounting purpose.

The above computerization if implemented will bring transparency in the stores management and check any possible corruption in this area which is now happening.

- 13) The facility for uploading a photograph of the Transformer / transmission line etc., which is / are not working with longitude and latitude positions in the TSSPDCL APP should be provided so that the concerned officials will be able act upon that immediately and resolve the issue.
- 14) When a Consumer submits a DD for a DTR sanction the Consumer APP should show the estimation for the DTR work required. Eg. 11 kv line per km amount, LT line km total amount DTR capacity kva total amount. Grand total amount. This will avoid harassments by the Department in getting the estimation and making payment and also avoids scope for corruption.

- 15) We have also asked the information about AB Switch & SG Set through an RTI letter to the Corporation PRO. But we didn't get the proper information to us.
- 16) Provide one Van for each Transformer Repair Centre so that the transformers are easily transported to the centre and repair and back erection. Absence of this causing lot of hardship to the farmers and they have to incur lot expenses for transportation of the DTR.
- 17) Please look into the works of Palle Pragathi and Pattana Pragathi works done sofar. Specifically in agriculture no work has been done so far till date.
- 18) There should be survey on the lines of Samagra Kutumba Survey for the all the electrical works done in the State also.

Thanking You

Yours Sincerely

Swami Jægamonayouanda.

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